

[REDACTED] Division
California Public Utilities Commission
300 Capitol Mall
Sacramento CA 95814



Dear [REDACTED],

If it wasn't for the San Bruno Explosion, the girl with braces would be a young woman today.

Her name was Janessa. Her mother, Jackie Grieg, was also killed at San Bruno. Ironically, Jackie worked at Public Utilities Commission's Office of Ratepayer Advocates. I'm sending you this beautiful photo to remind you of what's at stake when utilities fail to protect the public's safety, and how despite your hard work, the innocent aren't always protected.

PG&E took millions of dollars to ensure pipeline safety, but spent it on their shareholders and executive bonuses instead. The money was not spent on pipeline safety. Long after Jackie and Janessa were forgotten, PG&E got an enormous 6% rate hike to improve pipeline safety. That's because the political appointees that control PUC were put there on behalf of the utilities. It's also why the PUC spent \$12 million in public money on slippery criminal defense lawyers for the political appointees who serve the utilities.

Can you imagine a Public Utilities Commission that is dedicated to safety and justice?

Can you imagine a PUC that stands up to utilities on behalf of the public? A PUC that protects you, and enforces the law? A PUC that fights utility bailouts, and greedy rate hikes? A PUC that doesn't set rates with illegal back-room deals in Warsaw, Poland?

If you share this powerful, optimistic vision, then I invite you to contact me.

I invite you to talk to me about blowing the whistle ... confidentially. I'm a whistleblower, too, so I will make sure you are protected.

How do you blow the whistle in confidence and safely?

First, be smart. Don't contact me from a PUC phone or email me from a PUC computer. You can send the documents to Langley@publicwatchdogs.org, call me at (858) 752-4600, or mail paper copies to the address below, and I'll follow up with you privately. As I mentioned, I am a whistleblower, too, and I will make sure your privacy is protected.

Sincerely,

A handwritten signature in blue ink that reads "Charles Langley".

Charles Langley
Executive Director, Public Watchdogs

P.S. We can't bring Jackie and Janessa back, but together we can change PUC. Please call me at (858) 752-4600 if you have questions, or insights that will help give us a responsible PUC.



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